

Brook House Care Home Ltd.



Information Pack

**15 Bell Lane,
Husbands Bosworth,
Lutterworth,
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Updated: March 2009

Pradeep Patel
Karen Brett

Director
Manager



INVESTOR IN PEOPLE

Our Philosophy

At Brook House Care Home we aim to provide each service user with a comfortable and homely environment in which security, independence and dignity is maintained

Location

Brook House Care Home is a converted former farm house situated in the picturesque village of Husbands Bosworth. After serving as a farmhouse for many years the building was then used as a Veterinary Surgery and then converted into the Residential home as it stands today. The village is situated in South Leicestershire some ten miles from Leicester city centre and 5 miles from the market town of Market Harborough.

There is a good bus service from the village to all surrounding areas. There is also easy access to the M1 motorway and routes into Leicestershire and Northamptonshire.

In the village of Husbands Bosworth, a short 2 minute walk away there is a Village school, a Post Office, a General Store, A village Hall, a Church and a Village pub.

About our Home

Brook House offers both single and double bedroom accommodation, most with en-suite facilities, for up to 28 residents. The property has 2 levels, all offering comfortable homely rooms. All rooms are tastefully decorated to enhance the cosy atmosphere of the home. We have a lovely courtyard garden, where residents can sit under the parasols weather permitting

The Senior staff and Junior care assistants are dedicated, caring, and hardworking, all with the same goal; ensuring the residents receive the care and attention they require, and to ease any anxieties they have, so they are happy and relaxed, and enjoy their time with us.

Mrs Karen Brett is the manager and is supported by a Deputy Manager and a number of Senior and Junior staff. There will always be senior member of staff on duty, working alongside are a team of trained assistants. If you need to contact Karen, you can do so on 01858 880247.

We have incorporated the opportunity for our care assistants to benefit from National Vocational Qualification Training. These have been proved to be very successful.

Pradeep Patel is a Director of Brook House Care Home Ltd. and is responsible for the day-to-day running of the home. If you have any questions you would like to ask please do not hesitate to call him on, Tel: 07971 540701.

MATRON / MANAGER

Mrs Karen Brett is the Manager at Brook House. Karen has been the Matron and Manager since 2000. She has 13 years caring experience and is a level 4 registered manager.

Karen is always available to answer any questions or queries you may have about the home or any medical matters. If you would like to arrange an appointment to come and view the home she will be more than happy to arrange one and personally show you around.

Fees

Details for the fees can be obtained from Karen or Pradeep.



Local services

Doctors

All our residents are registered with the local doctors for the area, which is organised at time of admission.

Chiropodist, Dentist and Physiotherapist

We have a local Chiropodist who regularly visits the home. If required, Chiropodist, dentist and physiotherapist can be called upon.

Optician

An optician will visit annually or on request.

Hairdresser

We have a unisex hairdresser visiting Brook House three times a week, who will happily do cuts, perms etc.

Social activities and special seasonal events

At Brook House, we strive to keep our residents as active as possible, and do our utmost to keep an ongoing programme of events as variable as possible. This helps to keep the residents amused/occupied and helps maintain both physical and mental well being.

Some of the activities include:

Dominoes/Jigsaw Puzzles, Bingo (weekly), Accordionist – playing old time favourites (monthly), Craft making (weekly), Nail painting/Manicures (weekly), Reminiscence (periodically), Karaoke (periodically), Library books – monthly exchange, Pub lunches, Cream teas, Games nights, Music & movement (every Friday morning)

We strive to make seasonal events such as Christmas, Easter, Birthdays etc. memorable events for our residents. , We organise fetes, B.B.Q's etc. at these important times of the year. All monies raised at these events go into a residents fund to give them extra little treats, such as visits on the canal, railway/seaside trips.

We are open to suggestions from residents, staff, and relatives to make these trips as successful and enjoyable as possible.

Trips can be anything from visiting a garden centre for as afternoon cup of tea, a drive through the countryside, visits to the beach , picnics etc.

Our staffs are only too happy to give up their free time to help organise these events, as they see how important and enjoyable they are to our residents.

Visiting

Brook House has an open visiting policy; we welcome visitors at all times. The relatives are free to choose as to where they want to visit, either their rooms for privacy or lounge for more comfort if they so wish.

You can also take the residents out if you wish to do so. There are no restrictions. We do, however, ask you sign in/out of our visitor's book to conform to fire regulations.

Smoking

We do operate a no smoking policy for the home; however, we do allow residents who do smoke to be able to do so in the courtyard.

Laundry

We have a laundry assistant at Brook House who is responsible for the washing and ironing of all residents clothing. We do request that all items of clothing be clearly labelled.

Catering

At The Heathers, we have experienced cooks who provide homemade, wholesome, and nutritious meals. The menu is varied and caters for specialised diets such as diabetic, low

fat or vegetarian meals. We believe in giving our residents a choice of menu, and we like to make meal times relaxed, enabling the residents to enjoy their meal.

Breakfast, Dinner, Tea and Supper

Breakfast is served between 6.30 am and 10.00 am.

Dinner is served in the dining rooms at 12.30 pm.

Tea is served at 3.00 pm tea/coffee, homemade cake/biscuits.

Supper is served at 5.00 pm in the dining room.

There are always two hot meal options on any one day.

Between 8.00 – 8.30 pm a choice of milky drinks and sandwiches/toast are served for residents on request.

Questions for you to consider

We realise what a difficult and hard decision it is to have to find a home for your family member.

Listed below are questions/observations to be made before making this very difficult choice as to where your relative's new home will be. We hope they will assist you.

- Is there a waiting list
- How much will it cost – what does this cover?
- Is there a contract?
- Does the home accept residents funded by the local authority?
- Is there a trial period for new residents?
- How much choice does a resident have?
- Are residents allowed to bring in personal possessions?
- Do residents have to share a room
- Do rooms have their own toilet facilities?
- Where are the toilets situated in relation to resident's room?
- Are there adequate stair lifts/fire escapes?
- Is medication supervised?
- What happens if a resident has to go into hospital?
- What happens when a resident dies – funerals etc?
- Will the resident's religious needs be catered for?
- What are the homes staffing levels?
- Look at residents – do they look happy?

Whilst you are viewing the home, please feel free to stop and talk to any of the staff or the residents and ask any questions you feel fit. We believe it is important for you to know first hand the standard of care that we provide at the home. The two main players will provide you with the most reliable information and make your decision to choose Brook House for your relative.

Latest Survey Results



Group Information

Brook House Care Home Ltd. is part of the 3ab Care Limited. The group of companies include a Children's day nursery (Bristol), a Chemist (Gloucester), a Nursing home (Stoke) and a Nursing home (Bristol).

The 3ab Care Limited is a family business, and the Chairman, Arvind Patel a pharmacist by profession has been in the business for over 30 years.

All the businesses can be accessed on the following website:

Ambourne House Day Nursery	www.ahdn.co.uk
Barkey Chemist	www.barkeychemists.co.uk
The Heathers Nursing Home	www.heathersnursinghome.co.uk
Westcroft Nursing Home	www.westcroftnursinghome.co.uk
Brook House Residential Home	www.brookhousecarehome.co.uk

Chairman's Statement

As a Chairman of 3ab Care Limited, I would like to re-iterate my personal philosophy. This is in addition to the individual business philosophy that the business would be pursuing. I expect my fellow directors to maintain the individual business philosophy and at same time be aware of my personal philosophy at all times. I believe this will maintain them in good stead for the future.

I believe that the services we provide will have the following

Arvind R Patel

Chairman

3AB Care Limited • Company No. 06500143
Registered Address: The Heathers Nursing Home. Quarry Road, Chipping Sodbury. BS37 6AX

Acacia Care Ltd • Ambourne House Ltd • Barkey Chemist Ltd • Brookhouse Care Home Ltd • Westcroft Nursing Home Ltd